

Social

Engage and connect with your team

Expedite problem solving

An employee that has a question might not know whom to contact or might be hesitant to “spam” all those on an internal mailing list. Qontext enables users to share their questions and discuss with co-workers following the topic to quickly arrive at the best solution.

Increase engagement

Qontext provides a rich social toolset that makes knowledge more accessible and work more transparent. Employees are able to get real-time feedback from across the organization. This makes the employees feel more connected with each other and the organization.

Improved productivity

Instead of being inundated with emails from various internal mailing lists, users subscribe to only people, groups or topics of interest to them.

Discovery and networking

Searchable social profiles allow users to discover and network with colleagues with the right expertise.

Contextual

Seamlessly integrated within NetSuite

Reduced context switching

Distractions and overhead from repeatedly switching between email and applications degrades individual productivity. Qontext integrates within enterprise applications so users can collaborate from within the applications they use without switching back and forth to email.

Better knowledge retention

Qontext links and displays collaborations about business processes right inside the associated records (e.g., account, purchase order, support ticket). Thus, relevant information is easily recalled at any time within the context where it is useful, instead of being buried deep inside an individual’s email inbox.

Improved searchability

Qontext can add metadata from the business application automatically to collaborations. This enables easier and more powerful contextual searching and retrieval of important information.

Collaboration

Discussions, Documents, Calendars, Blogs, Wikis, ...

Shared repository

All past conversations are available both centrally and contextually within projects, groups or applications.

Document versioning

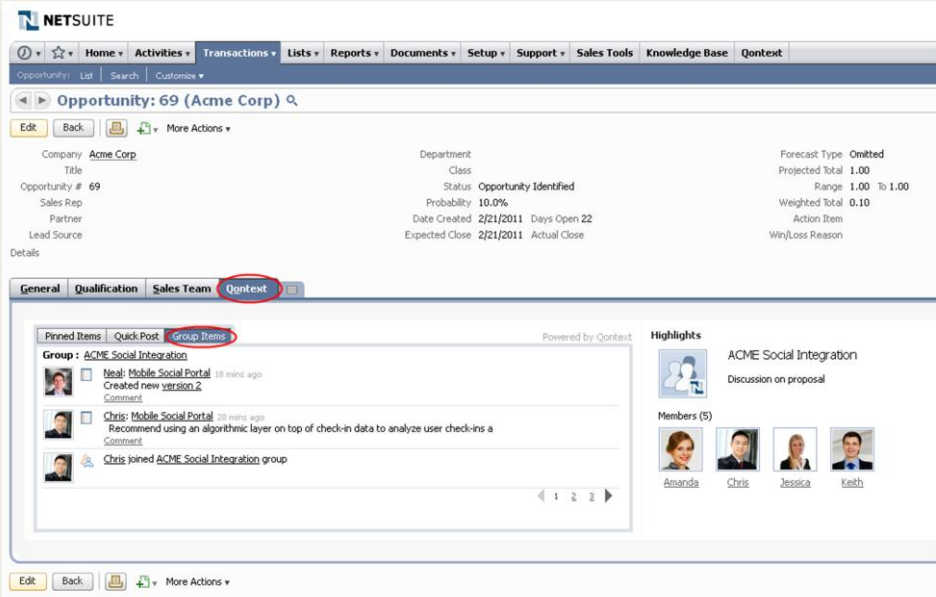
Qontext stores all versions of the documents. No more hunting for the latest document version. No more worrying about finding or accidentally editing incorrect versions. Document versioning works with any file type, including MS Office documents.

Co-authoring

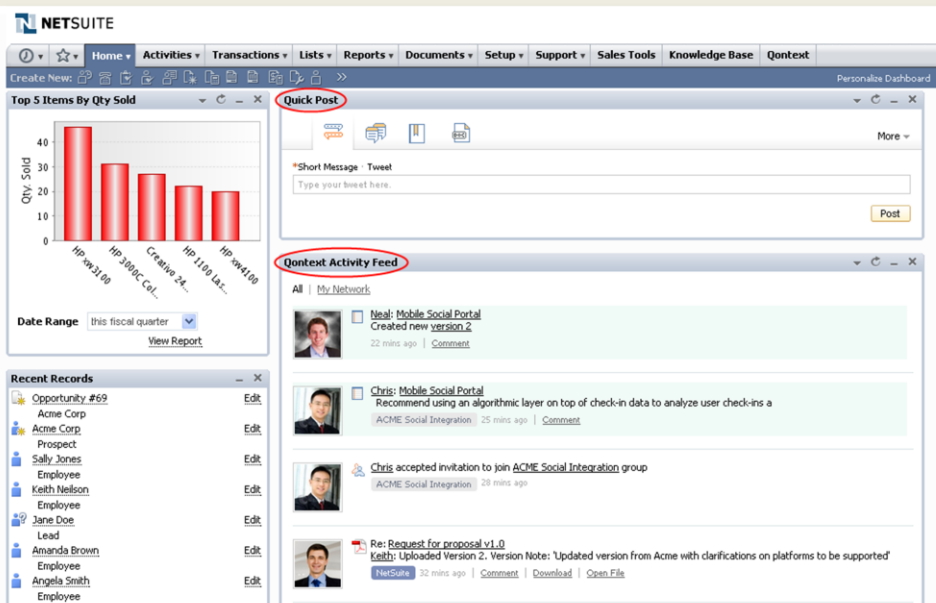
Qontext’s Blog and Wiki include state-of-the-art rich text editing features, including styles, tables, image-embedding, and much more. Powerful versioning allows you to quickly compare versions on the fly. These multi-user word processing capabilities are included, so there’s no additional software to purchase.

Separation of knowledge from notifications

No more worrying about what emails to keep and what to delete. Qontext stores all master versions of content. Delete as many alerts as you want; you will always be able to find the master information you need.



Qontext appears seamlessly integrated as a sub-tab within your NetSuite records such as Customers, Leads, Opportunities, or Orders.



Users can access Qontext collaboration tools from their NetSuite dashboard. Single sign-on support provides seamless access from within NetSuite.

Tools

- Threaded discussions
- Document management
- Micro-blogging
- Messages
- Blogs
- Rich-text Wikis
- Photo/Video sharing
- Social Bookmarking
- Polls, Quizzes, and Surveys
- Tagging

Groups

- Open/Closed/Secret groups
- Group sharing
- Partner/Vendor collaboration

Enterprise Ready

- SAML/OAuth SSO
- SAS 70 Type II
- AD/LDAP integration
- Customizable branding & skinning
- Content featuring
- Full text search

Admin control

- Full user management
- No limits on users
- Data ownership
- Analytics

Extensions

- Mobile access
- Desktop alerts
- Application integration & embedding

Qontext offers an innovative collaboration and social platform for the enterprise. The vision of Qontext is to provide social software that integrates with the off-the-shelf or custom business applications used within the company, creating streams of business-related conversations where they are needed.



For more information visit
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